

Attachment 6 – Biometric Capture Device Questionnaire

Please complete the following questionnaire and return it to Contracting Officer Christopher Carroll at Christopher.Carroll@hq.dhs.gov and Contract Specialist, Bridget.Boyle@hq.dhs.gov no later than proposal response date as stated in Section L.4.1:

This questionnaire is for the Department of Homeland Security, Office of Procurement Operations, Biometric Capture Device procurement, Solicitation Number 70RDA126R00000001.

This reference is submitted on behalf of (offeror name) : _____

Date: _____

Your Name/Title: _____

Name of Your Agency: _____

Contract Number: _____

Contract Name: _____

Your Role in this Contract (COR/PM, etc.): _____

Contract Period of Performance: _____

Description of products required under the contract:

Biometric Device	Product Number

RATINGS

Please answer each of the following questions with a rating that is based on objective measurable performance indicators to the maximum extent possible.

Assign each area a rating of either 5 (Exceptional),4 (Very Good) 3 (Satisfactory), 2 (Marginal), or 1 (Unsatisfactory). Use the attached Rating Guidelines as guidance in making these evaluations. Circle, bold or highlight the appropriate rating. Annotate with N/A if not a rating consideration or inapplicable to the contract effort.

QUALITY OF PRODUCT OR SERVICE:

1. Compliance with contract requirements:

1 2 3 4 5 N/A

2. Accuracy of device:

1 2 3 4 5 N/A

3. Capability of device to meet technical specifications:

1 2 3 4 5 N/A

4. Overall quality of product:

1 2 3 4 5 N/A

5. Product performance:

1 2 3 4 5 N/A

6. Spare parts availability:

1 2 3 4 5 N/A

7. Ease of use:

1 2 3 4 5 N/A

8. Quality and timeliness of warranty work:

1 2 3 4 5 N/A

Comments:

Evaluation Rating Definitions

Rating	Definition
Exceptional	Device meets contractual requirements and exceeds many to the Government's benefit.
Very Good	Device meets contractual requirements and exceeds some to the Government's benefit.
Satisfactory	Device meets contractual requirements.
Marginal	Device does not meet some contractual requirements. Device being evaluated reflects a serious problem for which appear only marginally effective or were not fully implemented.
Unsatisfactory	Device does not meet most contractual requirements. Device contains a serious problem(s) for which the contractor's corrective actions appear or were ineffective.